

REFUND & CANCELLATION POLICY



Effective Date: August 3, 2025

Elite Capital Group, L.C.

Address: 599 Canal St, 3rd Floor, Suite 13W, Lawrence, MA 01843

Due to digital and labor-intensive nature of our services, **all fees are final and non-refundable** once enrollment is completed and services begin. This includes dispute processing, credit education, document preparation, and certified mail costs. However, at Elite Capital Group, we stand behind our work and your success. Satisfaction Guarantee:

If you're unsatisfied within the first 30 days, **you may request a free account review**. We'll go over your progress, identify any issues, and offer solutions to ensure you're on the right track. Our goal is to help you reach results- not to leave you confused or unsupported.